

Background Papers, if any, are specified at the end of the Report

End of year performance report for 2013/14

Contact Officer: Aisha Bi (01494 586505) Rachel Prance (01494 732903)

RECOMMENDATIONS

1. The Cabinet is asked to note the performance report.

Relationship to Council Objectives

Performance Management helps to ensure that performance targets set through the service planning process are met and any dips in performance are identified and resolved in a timely manner. This report links to all of the Council's objectives listed below

Objective 1 - Efficient and effective customer focused services

Objective 2 - Safe, healthy and cohesive communities

Objective 3 - Conserve the environment and promote sustainability

Implications

(i) This matter is not a Key Decision within the Forward Plan.

(ii) This matter is within the Policy and Budgetary Framework.

Financial Implications

None identified

Risk Management Implications

This report is to support the Council in identifying and addressing performance issues.

Equalities Implications

None identified

Sustainability Implications

There are no sustainability implications, monitoring of performance indicators such as planning permission, recycling rates all help to support the principles of sustainability.

1 Purpose of this Report

- 1.1 The purpose of the Annual report is to provide an overview of what the Council has achieved during the 2013/14 financial year.

2 Next steps

- 2.1 The final version of the report will be circulated widely including being made available on the Chiltern website.